

Privacy Policy

Effective Date: April 13, 2024

This Privacy Policy outlines our policies and procedures regarding the collection, use, and disclosure of personal information that we receive from you as a visitor to our site (thereflection.io) and as a client of our SaaS platform "The Reflection." Personal information refers to any data that can directly or indirectly identify you. This document explains what we do with your information, how we handle it, and how you can manage your personal information, including accessing and updating it.

We may update this Privacy Policy periodically, and we will notify you of any significant changes by posting the revised policy on our site under the "Privacy Policy" section and updating the "effective date" at the top of this document.

This Privacy Policy applies to information collected through your use of the Site via any "Device," or when you otherwise interact with our site or our SaaS platform. A "Device" includes any computer, desktop, laptop, mobile phone, tablet, or other electronic devices used to access our site. "Site" refers to the website thereflection.io.

By accessing this Site, you acknowledge that you have read and fully understood this Privacy Policy. You agree to the collection and use of your personal and other information in accordance with this Privacy Policy. By registering or using the services of The Reflection and accepting the Terms of Service, you consent to the collection, transfer, processing, storage, and other uses of information as described in this Privacy Policy.

1. Who We Are

SASU The Reflection is based in France, at 1 Rue Carnot, 94270 Le Kremlin-Bicêtre, and provides e-learning services worldwide through our online platform.

2. How We Use Personal Information

We collect personal information through the Site (<https://thereflection.io>):

Visitors: A visitor is anyone who accesses our Site. This may include those who interact with the site, such as by filling out a contact form or subscribing to our newsletter. Here, "you" refers to any visitor.

Cookies: Cookies are small data files stored on your device's hard drive by your browser that help in record-keeping. They can include your IP address, browser type, and your activity visiting our site.

Newsletter: To subscribe to our newsletter for updates on offers and activities, you can enter your email address on our site. You can unsubscribe at any time using the "unsubscribe" link in any newsletter email.

Feedback Form: If you contact us via our feedback form, we will use the personal information you provide—such as your name, email address, and company—solely to respond to your inquiries.

Clients: We collect information necessary for fulfilling our contractual obligations, including contact and billing information.

3. Data Processing and Storage

We process personal data transparently and securely, ensuring protection against unauthorized access, data breaches, and losses, maintaining data integrity and confidentiality with appropriate measures.

4. Your Rights

Under GDPR, you have rights to access, correct, delete, and restrict the processing of your data. You can object to data processing and complain to a supervisory authority if you believe your data is being misused.

5. Security

We take serious measures to protect your data from unauthorized access.

6. Data Ownership

While SASU The Reflection owns the service and its technical data, clients retain ownership and rights over their data.

7. Contact Us

For any inquiries or complaints regarding our Privacy Policy or your data rights, please contact privacy@thereflection.io